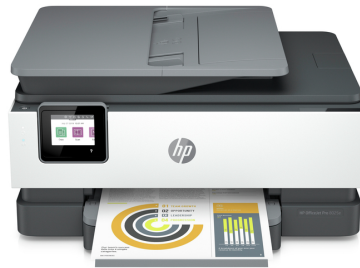




HP OfficeJet Pro 8020e All-in-One Printer series

Save time with Shortcuts.^{1,4} Get automatic two-sided printing, ink savings³ and HP+ benefits.

Count on the fast print speeds up to 20 ppm⁷, automatic two-sided printing, easy mobile printing, and reliable Wi-Fi connectivity.² Choose HP+ at setup to receive up to 6 months of printing included and an extra year of HP customer support.⁶



Designed to save you time



Time saving

- Eliminate steps in repetitive tasks, using Shortcuts.¹ Scan to the cloud, email, and more – in a tap.¹
- Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing.
- Take control of print, scan, copy, and fax jobs with tap-and-swipe ease, using the color touchscreen.
- Easily print, scan, and copy from your phone, using HP Smart app.¹

Never run out of ink with Instant Ink⁸



Ink

- Enroll to Instant Ink to get ink, plus hassle-free delivery and recycling while saving up to 50%.³
- Change or cancel any time.¹¹

HP+ printing made brilliantly simple



HP AIO Remote

- With HP+, get connected cloud that automatically detects and fixes connectivity issues.¹⁰
- Never run out of ink and save up to 50% with Instant Ink.^{3,8} 6 months trial with HP+.⁶
- With HP+, get advanced HP Smart app solutions such as easy multi-paged documents scanning from your phone.¹
- HP+ requires HP account, internet connection, and exclusive use of Original HP Ink cartridges to operate.

Enhanced security, reliable connections



Printer security settings

- Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.²
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.¹
- Easily share resources – access and print with wireless networking.²

This is an HP+ enabled printer. Choose HP+ at product setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and exclusive use of Original HP Ink cartridges for the life of the printer. More at: <http://www.hp.com/plus-faq>. This printer is intended to work only with cartridges that have new or reused HP electronic circuitry, and it uses dynamic security measures to block cartridges using modified or non-HP circuitry. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. Reused HP electronic circuitry enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

Footnotes

¹ Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>. Certain features/software are available in English language only, and differ between desktop and mobile applications. Instant Ink not available in all countries. See details at www.hpinstantink.com. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only, and may require additional purchase. For more information, see <http://www.hp.com/go/mobileprinting>.

² Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

³ Based on monthly subscription cost of Instant Ink 700-page plans without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 color inkjet cartridge printers & MFPs using original standard capacity cartridges priced for: Australia <299 AUD; New Zealand <349 NZD; Canada <399 CAD & United States <399 USD. Sale prices not considered for this study. HP Ink Advantage printers excluded due to non-standard hardware & supplies model. Buyers Lab July 2020 study commissioned by HP, based on publicly available information as of June 1, 2020. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2020Q1. For details: <http://www.keypointintelligence.com/HPInstantInk>.

⁴ Based on internal HP testing. Average timing estimate based on: 1) downloaded HP Smart app on mobile or desktop device, 2) setting up Shortcuts, 3) scanning jobs which have more than 2-3 tasks associated with them (scan to email, save and rename, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

⁵ Instant Ink sign up required. Instant Ink not available in all countries. Subject to monthly page limit of plan selected. Must complete Instant Ink sign up within 7 days of setting up the printer with the HP-recommended setup process as indicated in the instructions that came with your printer. Use of in-box ink cartridge is included in period of offer. One offer redeemable per printer. Offer with Instant Ink subject to change after 10.31.2021. Offer cannot be redeemed for cash. Setup Offer may be combined with other offers; see terms and conditions of the offer for more details. Requires a valid credit/debit card, an email address, and internet connection to period. See additional offer information available during online sign-up process. For service details, see www.hp.com/go/mobileprinting.

⁶ Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, host OS, port-monitor, software application, driver, and document complexity.

⁷ Based on plan usage, internet connection to eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area.

⁸ Improved printer connectivity utilizing Smart Driver and Print/Scan Doctor technology in the HP+ system, versus HP consumer printers without HP+.

⁹ Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink plan you can go back to using HP Original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to instantink.hpconnected.com/terms.

Technical specifications

Functions	Print, copy, scan, fax
Print	
Duplex printing	Automatic (standard)
Print speed ⁵	Black (A4, normal): Up to 20 ppm; Color (A4, normal): Up to 10 ppm; Black (A4, duplex): Up to 10 ipm; Color (A4, duplex): Up to 7 ipm; Black (A4, draft): Up to 29 ppm; Color (A4, draft): Up to 25 ppm; Black (ISO): Up to 20 ppm; Color (ISO): Up to 10 ppm
First page out ⁶	Black (A4, ready): As fast as 13 sec; Color (A4, ready): As fast as 16 sec
Print technology	HP Thermal Inkjet
Print resolution	Black (best): 1200 x 1200 rendered dpi; Color (best): Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Print resolution technology	HP Thermal Inkjet
Print cartridges number	4 (1 each black, cyan, magenta, yellow)
Standard print languages	HP PCL3 GUI
Scan	
Scan speed	Normal (A4): Up to 8 ppm (200 ppi, b&w), up to 3.5 ppm (200 ppi, color)
Scanner specifications	Scanner type: Flatbed, 1-sided ADF; Scan technology: Contact Image Sensor (CIS); Scan input modes: Front-panel scan, copy, HP Software, EWS, Mobile apps; Scan size maximum (ADF): 215.9 x 355.6 mm; Scan size maximum (flatbed): 215.9 x 297 mm; Optical scan resolution: Up to 1200 dpi; Enhanced Scan Resolution: Up to 1200 dpi; Hardware resolution: Up to 1200 x 1200 dpi
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Copy	
Copy speed	Black (A4, best): Up to 3 cpm; Color (A4, best): Up to 2 cpm; Black (ISO): Up to 13 ppm; Color (ISO): Up to 7 ppm
First copy out	Black (letter, ready): As fast as 18 sec; Color (letter, ready): As fast as 12 sec
Copier specifications	Copier settings: Number of Copies; Two-Sided; Lighter/Darker; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements; Maximum number of copies: Up to 99 copies; Copy resolution: Up to 600 dpi
Fax	
Fax speed	4 sec per page / 4 sec per page
Fax specifications	Fax memory: Up to 100 pages; Fax resolution: Up to 300 x 300 dpi; Auto fax reduction supported: Yes; Auto-redialing: Yes; Fax delayed sending: Yes; Distinctive ring detection supported: Yes; Fax forwarding supported: Yes; Junk barrier supported: Yes, requires Caller ID; Maximum speed dialing numbers: Up to 99 numbers; PC interface supported: Yes, PC fax send and archive; Fax polling supported: No
Fax smart software features	Digital Fax - Fax to PC is available with Windows (Please use: Visit http://www.hp.com/support to download the latest software.
Connectivity	
Standard connectivity	1 USB 2.0; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 1 RJ-11 Fax
Mobile printing capability ⁴	Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified
Wireless capability	Yes, built-in WiFi 802.11 a/b/g/n
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11 a/b/g/n
Memory	Standard: 256 MB; Maximum: 256 MB DDR3 SDRAM
Processor speed	1.2 GHz
Paper handling	
Duty cycle (monthly)	Duty cycle (monthly, A4): Up to 20,000 pages; Recommended monthly page volume: Up to 800 pages
Input capacity	225-sheet input tray, 35-sheet ADF
Output capacity	60-sheet output tray
Number of paper trays	Standard: 1; Maximum: 1
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Media weight	60 to 105 g/m ² (plain); 220 to 280 g/m ² (photo); 75 to 90 g/m ² (envelope); 163 to 200 g/m ² (card)
Media size	Custom (metric): Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Supported (metric): A4, A5, A6, B5(UIS), Card (A4, Hagaki, Ofuku Hagaki); Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL, Chou #3, Chou #4); 8.5 x 13 in
Printer dimensions (W x D x H)¹	460 x 337.5 x 233 mm
Printer weight	8.2 kg
What's in the box²	HP OfficeJet Pro 8020e All-in-One Printer; HP 915 Black Original Ink Cartridge; HP 915 Cyan Original Ink Cartridge; HP 915 Magenta Original Ink Cartridge; HP 915 Yellow Original Ink Cartridge; User Guide; Regulatory flyer; Setup poster; Reference Guide; Power cord [For ink volume and page yield information, visit hp.com/go/learnaboutsupplies]
Warranty	One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period.
Systems	
Compatible operating systems	Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016, Chrome OS
Minimum system requirements	Windows: Windows 10, 7: 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer.; Mac: macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB HD; Internet required
Security management	SSL/TLS (HTTPS); IPP over TLS; 802.1x Authentication for Ethernet (PEAP and EAP-TLS); WPA2-Enterprise; WPA2-Personal; Certificates configuration; Control panel lock; Password protect EWS; Unused protocol and service disablement; Signed firmware; Administrator settings
Control panel	2.7" (6.86 cm) touchscreen control panel with CGD (color graphic display); 3 buttons: (home, help, back)
Display	2.7" (6.86 cm) Capacitive Touchscreen CGD (Color Graphic Display)
Power³	Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz; Consumption: Up to 21 watts (printing), 5.80 watts (ready), 1.00 watts (sleep), 0.08 watts (manual-off); Typical Electricity Consumption (TEC): 0.20 kWh/Week; Power supply type: Internal (Built-in) Universal Power Supply
Operating environment	Operating temperature range: 5 to 40°C; Recommended operating temperature range: 15 to 32°C Operating humidity range: 20 to 80% RH; Recommended operating humidity range: 20 to 75% RH
Acoustics	Acoustic power emissions: 6.8 B(A) (printing at 16 ppm); Acoustic power emissions (ready): 2.5 B(A);
Safety approvals and requirements	IEC 60950-1:2005 + A1:2009 + A2:2013, EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013, EN 62479:2010, EN 62311:2008
Supported network protocols	9100; LPR; SNMP; SLP; Internet Printing Protocol (IPP); WS-Print; Wireless

Technical specifications disclaimers

- Dimensions vary as per configuration
- Weight varies as per configuration
- Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.
- Wireless performance is dependent upon physical environment and distance from the access point. Wireless operations are compatible with 2.4 GHz routers only; excludes wireless direct. Wireless direct may require driver or apps be installed and connected on wireless-enabled mobile device or PC. Wireless functionality may vary by computer and mobile operating systems, see <http://hp.com/go/learnaboutsupplies>. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. AirPrint supports OS X v10.11 El Capitan and devices running iOS 4.2 or later and requires the printer be connected to the same network as your OS X or iOS device. AirPrint, the AirPrint logo, iPad, iPhone, and iPod touch are trademarks of Apple Inc. Windows is a trademark of the Microsoft group of companies.
- Speed specifications have been updated to reflect current industry testing methods.
- Either after first page or after first set of 50 test pages. For details see <http://www.hp.com/go/printerclaims>
- HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement
- For more information about page yields for replacement cartridges see <http://hp.com/go/learnaboutsupplies> for setup cartridges click on Setup supplies link on the same page.

To learn more, visit hp.com

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Ordering information

Number	Description
229X1D	HP OfficeJet Pro 8020e All-in-One Printer

Supplies and Media

Number	Description
3VK91A	HP Professional Multi-use Glossy FSC Papers 180 gsm-150 sht/A4/210 x 297 mm
3YM15AA	HP 915 Cyan Original Ink Cartridge
3YM16AA	HP 915 Magenta Original Ink Cartridge
3YM17AA	HP 915 Yellow Original Ink Cartridge
3YM18AA	HP 915 Black Original Ink Cartridge
3YM19AA	HP 915XL High Yield Cyan Original Ink Cartridge
3YM20AA	HP 915XL High Yield Magenta Original Ink Cartridge
3YM21AA	HP 915XL High Yield Yellow Original Ink Cartridge
3YM22AA	HP 915XL High Yield Black Original Ink Cartridge
3YM23AA	HP 919XL High Yield Black Original Ink Cartridge
9RR51A	HP Advanced Glossy FCS Photo Paper-20 sht/A4/210 x 297 mm
CG065A	HP Iron-on Transfers-12 sht/A4/210 x 297 mm

Contact HP via phone: Asia: 65 6253 8500

HP Care Packs

Number	Description
UG074E	HP 3 year Care Pack Next Business Day Exch OJ Pro Printer - E SVC
UG469E	HP 3 year Care Pack Onsite Exch OJ Pro Printer - E SVC
UG247E	HP 3 year Care Pack Return OJ Pro Printer - E SVC
UG349E	HP 3 year Care Pack Pickup Rtn OJ Pro Printer - E SVC
UGN05E	HP Installation w/Network Consumer Printer SVC

Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/cpc

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